

Deploy and Manage Autonomous Service Journeys at Global Scale

A Strategic Partnership for AI-powered Service Transformation

Large global enterprises struggle to operationalize service, parts and warranty operations due to fragmented decision-making, complex and siloed IT systems, and heavy reliance on manual processes. While many organizations desire to deploy AI to automate the service lifecycle, most initiatives stall at the pilot stage because of data quality issues, integration complexity, lack of MLOps, and limited trust in AI-driven decisions. These challenges result in low productivity, inconsistent service outcomes, slow global rollouts, and unclear ROI.

Circuitry.ai and OwlSure have partnered to help enterprises deploy, scale, and operationalize **AI-driven service, parts, and warranty decisions faster and with lower risk**. We address these barriers by enabling production-ready, governable, and scalable Service Decision Intelligence that delivers measurable business outcomes at enterprise and global scale.

Together, we combine:

- **Circuitry.ai's** Service Decision Intelligence Platform – AI Advisors, Analysts, and Agents that automate and **optimize service, parts, and warranty decisions**.
- **OwlSure's** global systems integration and delivery capabilities – transformation, data integration and data migration, enterprise integrations and automation, MLOps, ongoing managed services and field service system implementations.

The result: **measurable ROI in weeks, with enterprise-grade scalability and governance.**

Driving Outcomes for Large Global Enterprises



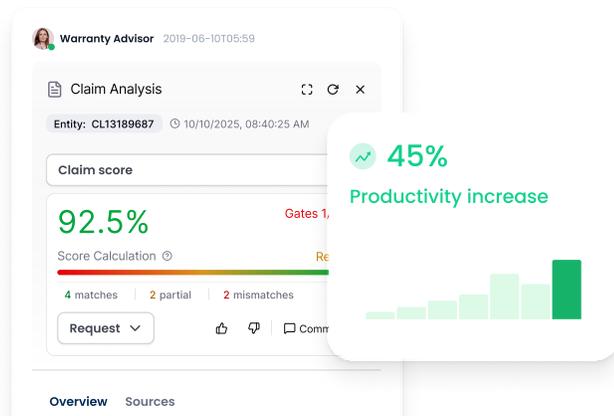
AI-driven Efficiency, Global Scalability, Proven ROI

Why This Partnership Matters

Most organizations struggle with:

- Fragmented service and warranty data
- Complex enterprise system landscapes (CRM, ERP, FSM, Warranty Admin)
- Operationalizing AI safely at scale
- Change management across global teams

Circuitry.ai + OwlSure solves this end-to-end.



What Circuitry.ai Delivers

Circuitry.ai enables Autonomous Service Journeys powered by AI workers that shift service from reactive to proactive workflows. They sense problems early, interpret context across service data, decide on the right next step, and act.

- AI Advisors for technicians, service advisors, and claims processors
- AI Analysts for scoring, predictions, diagnostics, and insights
- AI Agents to automate end-to-end Autonomous Service Journeys
- Native integrations across CRM, FSM, ERP, telematics, and warranty systems
- Built-in decision explainability, auditability, and governance

What OwlSure Delivers

Global Systems Integration and AI Enablement.

- Data migration and normalization from legacy systems; Data Integration and Transformation for Data Estate Modernization
- Enterprise application integrations and automations (Salesforce, ServiceNow, SAP, Oracle, ServiceMax, and more); API and MCP Mgmt
- MLOps: model deployment, monitoring, retraining, and lifecycle management
- Cloud, security, and compliance alignment
- Field Service System Implementation
- Global delivery capacity for implementation, rollout, and managed services

Stronger Together: How the Joint Solution Works

OwlSure prepares and integrates enterprise data and systems, creating a strong operational foundation. Circuitry.ai applies AI decision intelligence at critical service and warranty decision points, where precision and speed matter most. Its AI Advisors, Analysts, and Agents drive productivity, improve accuracy, and automate high-value workflows. OwlSure also supports global deployment, MLOps, and ongoing operational continuity. Together, this forms a closed-loop service decision system that learns and improves over time.

Customer Benefits

Who This Is For

- OEMs and manufacturers
- Dealers and service networks
- Warranty and service contract providers (VSC, TPA, insurance)
- Regulated service industries (automotive, medical devices, industrial, HVAC)

IT & Operations Benefits

- Reduced integration complexity
- Scalable, secure AI deployments
- Production-grade MLOps and monitoring
- Global rollout with local execution

Business Outcomes

- 20–80% productivity gains for service advisors, technicians, and claims teams
- Higher First-Time-Fix Rate (FTFR) and faster Mean-Time-to-Repair (MTTR)
- Lower warranty and service contract costs through better decisioning
- Faster time-to-value with lower implementation risk

Use Cases We Enable Together

- AI-guided diagnostics and repair recommendations
- Automated warranty claim adjudication and scoring
- Intelligent service intake and field data capture
- Parts prediction, eligibility, and order automation
- Autonomous Service Journeys triggered by events (Service, IoT, Warranty).

Delivery Model

Phase	Circuitry.ai	OwlSure
Strategy & Use Case Design	✓ AI decision modeling	✓ Enterprise architecture
Data & Integration	✓ Platform APIs	✓ Data migration & integration
AI Deployment	✓ Advisors, Analysts, Agents	✓ MLOps & CloudOps
Global Rollout	✓ Platform scaling	✓ Regional delivery teams
Ongoing Operations	✓ Decision optimization	✓ Managed services

Why choose Circuitry.ai + OwlSure?

One platform. One integrator. One accountable outcome.

Instead of expensive and time-consuming development or integrating disparate tools, customers can benefit from:

- A purpose-built Service Decision Intelligence Platform
- Ready to deploy Service AI workers with immediate ROI
- A global Systems Integrator partner who knows how to deploy and run it
- A clear path from AI deployment to enterprise-scale impact

Get Started

Ready to modernize service, warranty, and operations with AI that delivers results?

Contact Circuitry.ai or OwlSure to schedule a joint discovery session and demo.



About Circuitry.ai

Circuitry.ai is a purpose-built Service Decision Intelligence platform that helps enterprises optimize and automate service, parts, and warranty decisions at scale. The platform combines AI Advisors, Analysts, and Agents to guide users, generate predictive insights, and execute Autonomous Service Journeys across CRM, FSM, ERP, warranty, and IoT systems.

Circuitry.ai is trusted by leading OEMs, dealers, and service organizations to improve productivity, accuracy, and service outcomes, while providing enterprise-grade explainability, auditability, and governance required for regulated and global environments. Learn more at <https://circuitry.ai>

About OwlSure

OwlSure is a solutions provider and systems integrator delivering value, speed to market and operational scale through thoughtfully designed solutions and a continuously optimized service delivery platform.

OwlSure serves multiple sectors that are involved in financing, protecting and servicing assets – including manufacturing & OEMs, Energy, Utilities, Extended Warranty and Supply Chain & Logistics.

Learn more at <https://www.owlasure.com>

Together, Circuitry.ai and OwlSure provide a complete, enterprise-ready path from Service AI decisions to global-scale execution and measurable outcomes.

Get a demo today!

See Service Decision Intelligence in action

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circuitry.ai/demo



Request a demo!